

Social Script

Pet's Day Out 2023



This guide can help people know what to expect when visiting Pet's Day Out Event *This social script is a work in progress being developed by the Events team at Frankston City Council. We welcome feedback from people who use this script to constantly improve and help shape and finalise the completed version.*



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Guidelines

- The Social Script is available online to help you prepare for your visit in advance.
- The Social Script should be read calmly and confidently in an environment free of distractions.
- You may want to read the Social Script with a friend, family member, carer or support work to prepare for the visit.
- If sharing the Social Script with a participant, help the participant comprehend key points, consistently monitoring for level of understanding.
- If sharing the Social Script with a participant, contextualised photographs can be used to summarise information and experiences.
- You may want to read the Social Script a number of times.
- Once the visit has taken place, revisit the social script to celebrate success.
- Download the social script in it's entirety to assist.



Communication Board

Take your Communication board with you to ensure confident communication

Food 	First Aid 	Yes 	No 	Accessible Toilet 
I need Help 	Phone 	Toilets 	Map 	Something is wrong 
Quiet Place 	Write it down 	Drinking Fountain 	Tickets 	Rest Area 



What is Pet's Day Out?

- Pet's Day Out is a fun and **free** community event for the whole family and pets.
- I should bring money for shopping and food if I want to buy something.
- **I can experience;**
 - Live music
 - Performers walking around who might be dressed in a costume
 - Activities
 - Market stalls
 - Much more can be found via the website or pamphlets.

When and where is Pet's Day Out

- Pet's Day Out is on Saturday 29th of April.
- The event **begins at 10am and finishes at 3pm.**
- The location is **Ballam Park** in Frankston.
- The address is 260R Cranbourne Rd, Frankston VIC 3199

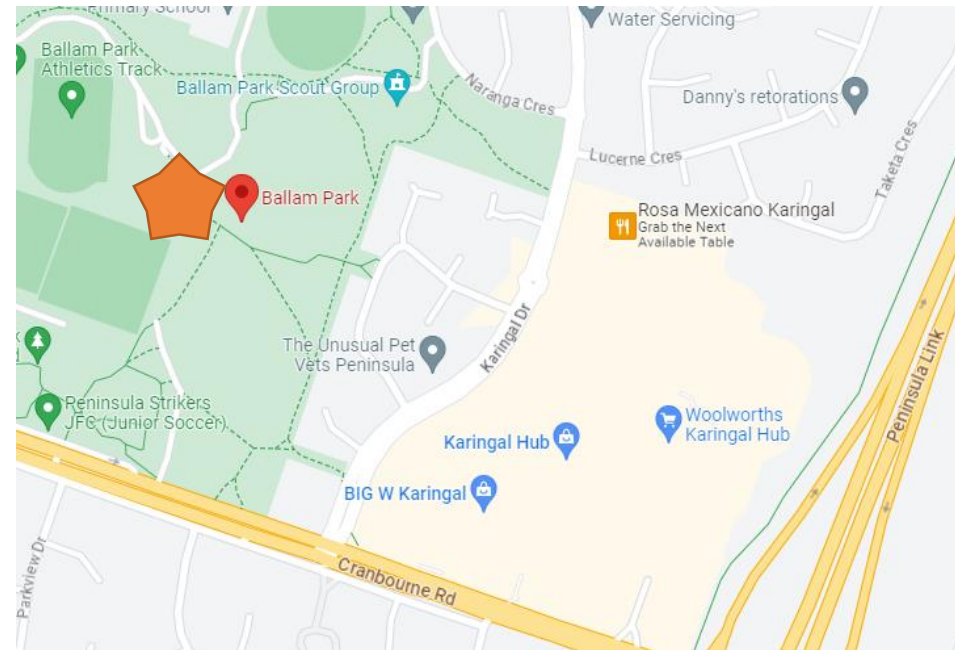
What to bring to Pet's Day Out?

- I should bring some money if I want to buy food, drinks or buy something at a stall.
- I am welcome to bring a mobility aid; my service animal (if applicable), headphones, sunglasses or anything to help me feel comfortable at the event.
- I can bring a water bottle to fill up for free at the water taps.



How can I get there?

- I can take **public transport** to the event and I can plan my journey via the Public Transport Victoria website <https://www.ptv.vic.gov.au/journey>
- I can **drive and find parking nearby** or ask someone to drive me.
- I can **walk** to the event if I live nearby
- I can find a map of the event on the next page.



Site Map

I can get a copy of the map from the friendly staff at the information booth.

Look for the blue star on the map.



1300 322 322
discoverfrankston.com

@discoverfrankston
#discoverfrankston



Information
Free parking available at the Ballam Park Obedience Club. Entry via Karringal Drive. Children must be supervised by a parent/guardian at all times. Pets must be vaccinated and on leash or security contained. This is a smoke and alcohol free event.



Entering the Event

- I can enter the event from **Cranbourne Road**
- If I am catching the bus I should arrive at the **Frankston Cranbourne Road** bus stop
- If I need **accessible parking** I should let the entry staff know as I am driving in that I need this parking



Who can come to Pet's Day Out?

- Anyone is welcome to attend Pet's Day Out.
- It is a smoke, alcohol and drug free event.
- All animals are welcome – dogs must be on lead.



What if I need help?

- If I need help I can ask one of the friendly staff onsite

Event staff wear a green shirt with 'Event Staff' written on the back



Security guards will be wearing a branded polo

First Aid will be walking around and where I can go to if I am hurt. They will wear a branded shirt.



Accessibility Features

- **Chill Out Zone** where I can get away from noises and lights for a rest
- **Accessible Toilets** which I can find on the map
- **Accessible carparks** are located in each carpark, I can tell the traffic controllers and parking attendants I need these spaces and they will be able to tell me where to park
- **Signs** are posted around the site to help me find things
- I can use the **Map** to find my way around or ask the friendly staff onsite
- **Information** staff are located in the information marquee
- **First Aid** staff are located in the first aid marquee
- **All animals** are welcome
- **Seating** options are available around the site
- **Large signs and colourful teardrop banners** show me that there is something there or staff nearby.



Attendees and Crowds

- I can expect many children and families with their pets
- I may need to wait in a queue at some food and market stalls
- If I don't like big crowds there are quieter areas on the event site such as the Chill Out Zone near the Butterfly House.



Sensory Guide



Sights

Crowd movement
Ovals



Sounds

Announcements
Music and entertainment
People
Farm Animals



Smells

Food and drink
Sunscreen
Nature
Farm Animals



Feels

Uneven ground
Shared personal space
Weather
Change in ground surfaces

Sensory Guide – High Sensory Areas

I might find the activities or spaces in the red circles the most loud and busy.

- The Lure Course
- Meet and Greet
- Fly Ball
- The Demonstration Arena



Sensory Guide – Medium Sensory Areas

I might find the activities or spaces in the yellow circles a little loud and busy.

- Animal Farm
- The Market Stalls
- The Food Area
- Pony Rides
- Butterfly House



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Information
Free parking available at the Ballam Park Cricket Club. Entry via Hange Drive. Children must be supervised by a parent/guardian at all times. Pets must be leashed and on leads or securely contained. This is a smoke and alcohol free event.

Sensory Guide – Low Sensory Areas

I might find the activities in the blue circle the quietest.

- The Chill Out Zone which is near the Butterfly House



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Amenities

Portable Toilets:

- These toilets are unisex.
- There is a separate accessible toilet at each toilet location.

Parent Facilities:

- There will be a Parent pod which is fitted with change table and chairs.



Activities

- The event has many friendly activities I can watch and some I can join in.
- I can have a pony ride, but I might have to wait a little while in a queue.
- I can watch dogs at the Lure Course.
- I can go into the Butterfly House.
- I can watch dogs take part in fly ball.
- I can listen to live music.



Entertainment and Activities

- I can get my face painted but there might be a queue
- I can go into the animal farm but there might be a queue and it might be noisy.
- I can go on a pony ride but there might be a queue.
- I can listen to live music but it might be noisy.
- The activities and entertainment might be loud, if it is a bit noisy I can go to a quieter area.
- If I own noise cancelling ear muffs, I may wish to bring them and use them.



Entertainment and Activities

I can go to the Demonstration Arena and watch games, tricks and parades

It might be noisy and busy.

- If it is a bit noisy I can go to a quieter area.
- If I own noise cancelling ear muffs, I may wish to bring them and use them



Demonstration Arena Schedule

10.05am	Australian Rat Fanciers Society
10.25am	The Samoyed Club of Victoria
10.45am	Melbourne Canine Freestyle — Ball Game
11.10am	Welcome to Country and Mayor's Welcome
11.20am	Black Snake Productions
12.05pm	Best Dressed Pet Parade
12.40pm	Melbourne Canine Freestyle — Human Agility
1.05pm	Responsible Pet Ownership, with Jules Grainger
1.25pm	Black Snake Productions
2.10pm	Best Trick Competition
2.40pm	Grooming Demonstration, by A Pet's Prerogative

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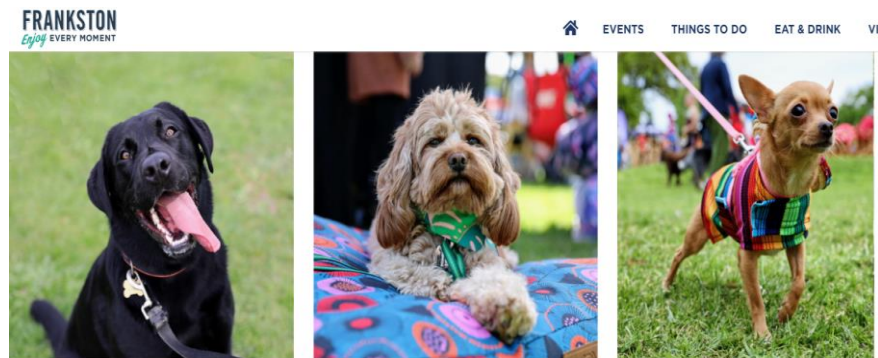
Event Dining

- There are snack and beverage stalls at the event. I will need to bring money to purchase any food or drink.
- The food stalls will be open for the whole event where I can purchase food or drinks
- **There will be a variety of food available;**
 - Hot and Cold food
 - Healthy food
 - Vegetarian options
 - Sweets
 - Beverages
- I can use the free water station. I can bring my drink bottle to fill with more water or drink from the tap.



What's on at the event

- If I want a list of all the activities and stalls at Pets' Day Out I can go to the Discover Frankston website or use this link
- <https://www.discoverfrankston.com/events/pets-day-out>



You are here: Home > Events > Pets Day Out

Pets' Day Out

Saturday 29 April 2023
10am-3pm
Ballam Park, Cranbourne Road, Frankston

Treat yourself to a fun-filled day of pet related entertainment, activities and giveaways at the annual Pets' Day Out at Ballam Park!

Pets' Day Out is a fun and free annual community event which delights animal enthusiasts of all ages.

Read more about it below. We look forward to seeing you there!



Time to leave

- When I am finished I can return back to my vehicle or public transport point, the way I came in.
- The event will finish at 3pm.
- I can use this map to see the exits I can use to leave, by the orange arrows.



Questions pre-event

- If I would like to talk to an events team member prior to the event, I can call Frankston City Council's customer service team on 1300 322 322 and ask to speak with the events team.
 - I can also email a team member from the events team at frankstonevents@frankston.vic.gov.au
- Frankston City Council is National Relay Service Friendly to call, dial 1800 555 727

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