

**Frankston Visitor Information Centre
Online Ticketing Service Agreement
discoverfrankston.com**

BETWEEN

Frankston City Council trading as Frankston Visitor Information Centre

30 Davey St

Frankston VIC 3199

ABN 49 454 768 065

Contact: Team Leader Visitor Services

Phone: 1300 322 842

Email: tourism@frankston.vic.gov.au

("Council")

and

Business name

Address

ABN

Contact name

Contact title

Phone

Email

("the Participant")

Event: [Insert description of event/tour/attraction and as further detailed in the Schedule-Ticketing Details]

The Participant is a party to the Participant Agreement dated [INSERT DATE] with Council and desires to use the Booking Service for the Event. Supplemental but subject to the Participant Agreement and the terms and condition of the Ticketing Terms and Conditions which terms and conditions are paramount:

The Participant agrees:

- (a) That Frankston Visitor Information Centre will conduct ticket sales on the Participant's behalf for the Event.
- (b) To **pay** Council the sum of 10% (ten per cent including GST) and as amended from time to time on the value of all tickets sold by the Frankston Visitor Information Centre for the Event.
- (c) To keep ticketing information, dates of activation, prices and ticketing conditions up to date and maintain its cancellation/refund policy.
- (d) To provide proof of current public liability insurance upon request by Council.
- (e) To provide proof of and keep current company, business or association registration and business licensing approvals for the Participant's business and the Event.

- (f) To abide by the terms and conditions of the Participant Agreement, Code of Conduct and Ticketing Terms and Conditions.
- (g) That the Frankston Visitor Information Centre utilises the BookEasy ticketing system and the Participant agrees to its [terms and conditions](#).

Council agrees:

- (a) To provide the Participant with a BookEasy account and log-in to monitor details and ticket sales for the Event.
- (b) To observe the Participant's dates for beginning and ending sales ticket prices and types, and event cancellation and ticket refund policy, as attached.
- (c) To forward to the Participant a statement of ticket sales together with a remittance direct deposit, or an invoice of payment due, summarised by statement/invoice within 30 days of the event end date.

<p>SIGNED by an authorised officer of FRANKSTON CITY COUNCIL in the presence of:</p>	<hr style="border: 0; border-top: 1px solid black;"/> <p style="text-align: center;">Signature of officer</p>
<hr style="border: 0; border-top: 1px solid black;"/> <p>Signature of witness</p>	
<hr style="border: 0; border-top: 1px solid black;"/> <p>Name of witness (please print)</p>	
<p>Date:</p>	

<p>EXECUTED by the Participant in accordance with section 127(1) of the <i>Corporations Act 2001</i>:</p>	
<hr style="border: 0; border-top: 1px solid black;"/> <p>Signature of director</p>	<hr style="border: 0; border-top: 1px solid black;"/> <p>Signature of director/secretary</p>
<hr style="border: 0; border-top: 1px solid black;"/> <p>Name of director (please print)</p>	<hr style="border: 0; border-top: 1px solid black;"/> <p>Name of director/secretary (please print)</p>
<p>Date:</p>	

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SIGNED by the Participant(s) in the presence of
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Signature of Participant(s)

Signature of witness

Name of witness (please print)

Date:

SCHEDULE - TICKETING DETAILS

EVENT DESCRIPTION

Please enter a description of your event to be displayed on discoverfrankston.com

TICKET OPENING/CLOSING DATES

Date ticket sales to open on discoverfrankston.com and at the Frankston Visitor Information Centre	<i>Please enter date</i>
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Date ticket sales to close on discoverfrankston.com and at the Frankston Visitor Information Centre	<i>Please enter date</i>
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EVENT CANCELLATION POLICY

Please enter your event cancellation policy

Ex. In the case that the event is cancelled for any reason, all tickets will be refunded to purchasers.

TICKET REFUND POLICY

Please enter your ticket refund policy

Ex. No refunds available.

Ex. Refunds will be provided to purchasers up to 7 days prior to the event.

TICKET TYPES	PRICE	DESCRIPTION
<i>Please provide details</i> <i>Ex. Adult ticket</i>	<i>Ex. \$40 incl. GST</i>	<i>Ex. Entry for one adult</i>
<i>Ex. Concession ticket</i>		
<i>Ex. Youth ticket</i>		