

# Social Script



This guide can be used to familiarise anyone visiting The Waterfront Festival and can be helpful for people on the autism spectrum.

*This social script is a work in progress being developed by the Events team at Frankston City Council. We welcome feedback from people who use this script to constantly improve and help shape future versions.*



# Contents

- 3. Guidelines
- 4. Communication Board
- 5. What is The Waterfront Festival?
- 6. When is the Festival?
- 7. What to bring to The Waterfront Festival?
- 8. Where is The Waterfront Festival?
- 9. Map of the Event
- 10. Sensory Map- High Sensory Areas
- 11. Sensory Map- Medium Sensory Areas
- 12. Sensory Map- Low Sensory Areas
- 13. Getting to the event
- 14. Entering the event
- 15. Accessibility Features
- 16. Sensory Guide
- 17. Attendees and Crowds
- 18. What if I need help?
- 19. Toilets
- 20. Food and Beverages
- 21. Entertainment Stages
- 22. Beach and Pier
- 23. Activity Zone
- 24. Dreaming Space
- 25. Lifestyle Zone
- 26. Ventana
- 27. Amusements and Rides
- 28. Fireworks
- 29. Time to leave
- 30. Questions pre-event


















# Guidelines

- For your Social script to be successful, we recommend you follow these guidelines:
- The Social Script is available online to help you prepare for your visit in advance.
- The Social Script should be read calmly in an environment free of distractions.
- You may want to read the Social Script with a friend, family member, carer or support work to prepare for the visit.
- If sharing the Social Script with a participant, help the participant comprehend key points, consistently monitoring for level of understanding.
- If sharing the Social Script with a participant, contextualised photographs can be used to summarise information and experiences.
- You may want to read the Social Script a number of times.
- Once the visit has taken place, revisit the social script to celebrate success.



# Communication Board

Take your Communication board with you to ensure confident communication

Food	First Aid	Yes	No	Accessible Toilet
				
I need Help	Phone	Toilets	Map	Something is wrong
				
Quiet Place	Write it down	Drinking Fountain	Tickets	Rest Area
				

# What is The Waterfront Festival?

- The Waterfront Festival is a free event
- **I can experience**
  - Live music
  - Performers walking around who might be dressed in a costume
  - Activities
  - Rides
  - Performers on the stage
  - Activities and workshops
- I can find more information on the website [www.waterfrontfestival.com.au](http://www.waterfrontfestival.com.au)



# When is the Festival?

## The event is on for two days

- Saturday the 10<sup>th</sup> February from 12pm until 10pm
- Sunday the 11<sup>th</sup> February from 12pm until 8pm



# What to bring to The Waterfront Festival?

- I should bring some money if I want to buy food, drinks, go on a ride, or buy a show bag.
- I am welcome to bring a mobility aid; my service animal (if applicable), picnic blanket, headphones, sunglasses or anything to help me feel comfortable at the Event.
- I can bring a water bottle to fill up with water for free at the water taps.



# Where is The Waterfront Festival?

- The Waterfront Festival is on the Frankston Waterfront, Kananook Creek boat ramp, on Frankston Beach, Frankston Pier and along Frankston Foreshore up to the Frankston Lifesaving Club.
- I can find a map of the event on the next page



# Map of the Event



- FOOD TRUCK SQUARE
- GARDEN BAR
- BETTY'S BURGERS BEACH CLUB
- GLITTER GYPSY
- WATERFRONT STAGE
- RIDES AND AMUSEMENTS
- BEACH AND BEYOND
- FIREWORKS Saturday 9.40pm
- LIFESTYLE PRECINCT
- 3X3 HUSTLE BASKETBALL
- ROTARY DUCK DERBY
- POP UP PERFORMANCES
- TABLE TENNIS
- CHILL OUT SPACE
- WATERFRONT PLAYGROUND
- YACHT CLUB PRECINCT
- BEER, WINE AND SPIRITS TRAIL
- NATURE CROWN MAKING
- VENTANA STAGE
- THE DREAMING SPACE
- FACEPAINTING
- TOILETS
- FIRST AID
- PARENT FACILITIES
- HYDRATION STATION
- ATM
- EVENT INFORMATION
- FRANKSTON VISITOR INFORMATION CENTRE
- ACCESSIBLE PARKING



# Sensory Map

## High Sensory Areas



- I can use this map to see the High Sensory Areas of the Event.
- Pink circles mean that part of the event might be loud, colourful, busy and might make me overwhelmed.

***Please note: Between 9.15pm and 9.30pm  
Fireworks can be heard/seen across the  
site***

# Sensory Map

## Medium Sensory Areas



- I can use this map to see the Medium Sensory Areas of the Event.
- Blue circle mean that that part of the event might be a little bit loud, colourful, busy and might make me overwhelmed.

***Please note: Between 9.15pm and 9.30pm Fireworks can be heard/seen across the site***

# Sensory Map

## Low Sensory Areas



- I can use this map to see the Low Sensory Areas of the Event.
- Yellow circles mean that part of the event is a safe space, is away from the loudest parts of the event and I can go here if I am feeling overwhelmed.

*Please note: Between 9.15pm and 9.30pm  
Fireworks can be heard/seen across the  
site*

# Getting to the event

- I can walk to the event
- I can take public transport to the event and I can plan my journey via [www.ptv.vic.gov.au](http://www.ptv.vic.gov.au)
- I can drive and find parking nearby or ask someone to drive me to a Drop Off zone
- I can take an e-Bike to the event. I cannot ride the bike inside the event site, but I can walk the bike through the event site or park it outside the event site



# Entering the Event

## The Waterfront Festival is Free to enter

- I can enter the event from **Pier Promenade, Nepean Highway, Davey Street** or **Wells Street**.
- I will need to enter the site as a pedestrian, no vehicles are allowed on the event site.
- The closest **bus stop** is located on **Nepean Highway**
- The closest **train station** is **Frankston Station**.
- There is a Drop Off Zone on Pier Promenade which has traffic controllers for my safety



# Accessibility Features

- **Chill Out Zone**- where I can get away from noises and lights for a rest
- **Accessible Toilets, Carparks and Entrances** which I can find on the map
- **Free beach wheelchair hire** at the Frankston Visitor Information Centre from 10am-4pm. There is only one available so I can book in advance or wait my turn.
- **The Liberty Swing** at the Frankston Waterfront Regional Playground. (MLAK Key required, can be borrowed from the Frankston Visitor Information Centre if I don't have one)
- **Signs** are posted around the site to help me find things
- I can use the **Map** to find my way around or ask the friendly staff onsite
- **Information** staff are located in the information marquee
- **First Aid** staff are located in the first aid marquee
- **Service animals** are welcome
- **Lighting** for when its dark
- **Seating** options are available around the site



# Sensory Guide



## Sights

Crowd movement  
Paddocks and Lakes  
Fast moving rides  
Bright flashing lights



## Sounds

Announcements  
Music and entertainment  
People



## Smells

Food and drink  
Sunscreen  
Nature  
Lake



## Feels

Uneven ground  
Shared personal space  
Weather  
Change in ground surfaces

# Attendees and Crowds

- This event is very popular and there are a lot of people who come to this event.
- During meal times the crowds are larger.
- **If I don't like big crowds I can visit during the day.**
- The crowds start to get bigger after 6pm on Saturday.
- I can expect more crowds if the weather is warmer.



# What if I need help?

If I need help I can ask one of the friendly staff onsite

- Festival staff wear a Pink shirt with “event staff” written on the back



- Victoria Police wear a navy uniform with a high visibility vest



- SES members wear an orange uniform



- Security guards will be wearing a high visibility vest and First Aid will be walking around and where I can go to if I am hurt. They will wear a high visibility vest



# Toilets

- **Permanent toilets** are located in the Lifestyle Zone, Waterfront Playground, under the Yacht Club and Visitor Information Centre
  - There are separate male and female toilets.
  - Baby change area (within accessible toilet).
- **Portable toilets** are located in the Pier Promenade Carpark, on Long Island Drive and within the Yacht Club carpark
  - These toilets are unisex.
  - Separate accessible toilet (pictured).
- The nearest **Changing Places** toilet is located at George Pentland Botanic Gardens and 5 Keys Street, Frankston.



# Food and Beverages

- The food stalls will be open for the whole event where I can purchase food or drinks.
- There is food located in the Food Truck Square and Ventana precinct.
- **There will be a variety of food available;**
  - Hot and Cold food
  - Healthy food
  - Vegetarian options
  - Sweets
  - Beverages
- I can sit and eat on the grass or on plastic chairs and table, I might have to wait for them to be available if others are using them.
- Some stalls will accept EFTPOS and some will accept cash



# Entertainment Stages

- There are three musical stages across the event site
- The Waterfront stage will run from **12pm-9.45pm on Saturday and 12pm – 8pm on Sunday**
- The Ventana Stage and Emerging Artists stage will run from **12pm-8pm** both Saturday and Sunday
- I can see people perform on the stage
- The music will be loud and I will hear the crowd making noise
- I can sit down at the stage on chairs and beanbags
- There will be bright lights at the stage



# Beach and Pier

- There might be activities running on the sand or in the water from 12pm – 6pm.
- I should bring appropriate footwear and clothing for sand and beach activities.
- I can go on the pier **before 2pm on Saturday and all day on Sunday.**
- I can go in the water **before 8pm Saturday and all day Sunday.**



# Activity Zone

- I can visit the Activity Zone throughout the event.
- Whilst I am in this area I may like to participate in some activities
- I can watch demonstrations of Mountain Boarders, complete craft activities, dance and listen to music via headphones at the silent disco and engage in messy play.



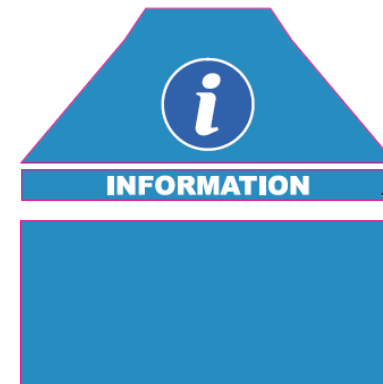
# Dreaming Space

- I can participate in the Dreaming Space workshops and learn how to Juggle, Hula Hoop and other fun activities.
- I can watch people learning in the workshops and decide if I want to participate.
- I can sit on the grass or on my picnic blanket and watch a show
- There will be music and other loud sounds, like clapping, laughing and children.
- I might have to wait my turn to participate in the activities.



# Lifestyle Zone

- I can visit the Lifestyle Zone throughout the event
- I can find the Information marquee and First aid marquee in this area
- I can participate in some activities



# Ventana

- I can visit the Ventana precinct throughout the event
- There will be a celebration of culture; music, dance and delicious food and a range of fun free activities.
- Some activities have a cost, I can bring money to purchase items.
- The stages in the Ventana precinct will be operating from 12pm – 8pm.



# Amusements and Rides

- Rides and amusements are located on McCombs Reserve and are open throughout the event.
- There will be bright lights and loud noises.
- Tickets range in price **from \$8 - \$20 each.**
- I need to purchase ride tokens at the ticket booth.
- Rides can be purchased with EFTPOS and cash.
- Tickets must be bought before 10.10pm on Saturday and 7.40pm on Sunday.
- **Rides will stop at 10.30pm on Saturday and 8.00pm on Sunday.**



# Fireworks

- **There will be a 6 minute firework show at 9.45pm on Saturday.**
- The display will be loud and bright.
- During the display, fireworks will shoot into the sky and will make different colourful patterns in the night sky.
- The firework launch area is a restricted area for my safety.



# Time to leave

- When I am finished I can return back to my vehicle or public transport point, the way I came in.
- The event will finish at 10pm on Saturday and 8pm on Sunday
- There will be additional lighting on the event site until everyone has left.



# Questions pre-event

- If I would like to talk to an events staff member prior to the event, I can call Frankston City Council on 1300 322 322 and ask to speak with the events team.
- I can also email the events team at [frankstonevents@frankston.vic.gov.au](mailto:frankstonevents@frankston.vic.gov.au)
- Frankston City Council is National Relay Service Friendly call 1800 555 727

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